

Transcription details:

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Input sound file: dr_CL0110.MP3

Transcription results:

S1: 00:00 CL0110DR. Okay. So what are things you do each day that are related to your diabetes management?

S2: 00:14 [mumbles].

S3: 00:14 Checking sugar.

S1: 00:16 Mm-hmm.

S2: 00:17 I just check my sugar.

S3: 00:18 Take your pills.

S2: 00:19 Take pills.

S3: 00:19 That's about it.

S1: 00:20 Mm-hmm. Um, what is your biggest priority with your diabetes care, you would say?

S2: 00:26 I, I don't know what you mean.

S1: 00:29 Um, like, what is most important to you when you're taking care of your diabetes? Is it, you know, keeping your A1C--

S3: 00:36 Yeah.

S1: 00:36 --low? Would you say that's your biggest focus, I guess?

S2: 00:39 Yeah. Keep the A1C down.

S1: 00:41 Okay. And what are some things that your doctor, like your diabetes doctor or your general, um, primary doctor, has discussed with you that is important for you to do for--

S2: 00:50 Keep--

S1: 00:50 --for what diabetes to do?

S2: 00:51 Keep my A1C down.

S1: 00:52 And in what ways, um, have they suggested?

S3: 00:55 Watch what you eat.

S1: 00:57 Mm-hmm.

S3: 00:57 Bread, pastas, all that.

S1: 01:00 Um, what are some things that you watch out for that tell you that your diabetes may be getting worse? Any feelings that you notice when they get worse?

S2: 01:08 Can't really tell.

S1: 01:10 You can't tell?

S2: 01:10 No.

S1: 01:11 Okay. And how has diabetes affected your eyes?

S2: 01:15 Bad.

S1: 01:16 And what are-- could you describe some of those changes?

S2: 01:20 Just getting blurry, going to the eye doctor.

S3: 01:22 Oh, he's had glaucoma, tube put in--

S1: 01:25 Mm-hmm.

S3: 01:25 --cataracts removed. Um--

S2: 01:28 Lenses put in.

S3: 01:29 --lenses put in. Now the right one's 95% gone.

S1: 01:33 Okay. And when did you first started-- first start to notice the first changes with your eyes?

S2: 01:40 Two years ago.

S1: 01:41 And was the-- what was the change you first noticed two years ago?

S2: 01:44 Started getting blurry.

S1: 01:45 Blurry? And what did your doctor say about those changes at the time?

S2: 01:49 I didn't talk to him about it. I just come down here.

S3: 01:51 No, you talk to these one here.

S1: 01:53 And what did these doctors say then?

S2: 01:54 She's-- Mrs. T started doing procedures on my eyes.

S1: 01:58 Okay. And, um, is there anything that has hindered you from discussing your difficulties with your eye doctors?

S2: 02:05 No.

S1: 02:06 And what has your doctor, any of your doctors, told you about diabetes and how that can affect your eyes?

S2: 02:12 None really.

S1: 02:13 Nobody has told you anything?

S2: 02:14 Not really.

S1: 02:15 So, what would you say you know about your eye conditions as of right now?

S2: 02:19 Right now, blurry.

S1: 02:20 That's-- um, but as far as how diabetes affects your eyes, any of that, you would say, um, you haven't been informed?

S2: 02:26 That's why I say blurry at times.

S1: 02:28 Okay.

S2: 02:29 And the laser.

S1: 02:30 Okay. And where do you typically get your eye exams done? Is it here or at--

S2: 02:35 Yeah.

S1: 02:35 Here at the WVU? And when you do go for your eye exam, could you, like, walk me through the steps that they take you from start to finish? What do they make you do first, next, etc., until you go see the doctor?

S2: 02:44 They just come and get me, take me to the room--

S1: 02:47 Uh-huh.

S2: 02:47 --check my eye.

S1: 02:49 Mm-hmm.

S2: 02:50 Then these pictures. They take me back and do pictures, and I come back and wait on the doctor, and he discuss with me--

S1: 02:57 Mm-hmm.

S2: 02:58 --what he's gonna do and different things like that.

S1: 03:01 And when did you last have your dilated eye exam?

S2: 03:04 Just a little bit ago.

S3: 03:04 Today.

S1: 03:05 Today? And how often do you think you should have your eyes checked? Like, how often do you believe--

S2: 03:10 Right now, I'm about every week.

S1: 03:12 Every week is where--

S2: 03:13 Yeah.

S1: 03:13 --you're at right now. And with getting your eyes dilated, what's that experience like? Any difficulties at all with being dilated--

S2: 03:19 Oh, yeah, blurry.

S1: 03:21 It's blurry for a while after.

S2: 03:21 Oh, yeah.

S1: 03:22 And is that difficult for you--

S2: 03:24 Yeah.

S1: 03:25 --to do your activities daily?

S2: 03:26 Oh, yeah.

S1: 03:27 Um, any other discomfort at all with getting your eyes dilated, aside from the blurriness?

S2: 03:31 Just the blurriness.

S1: 03:32 Blurriness. And when you come to get your eye care visits, what does the scheduling process look like?

S2: 03:40 What do you mean, sort of?

S1: 03:41 Any difficulties with trying to fit an appointment within your schedule?

S3: 03:45 No.

S2: 03:46 No.

S3: 03:46 He don't have no schedule.

S1: 03:48 So you-- your doctor's availability is good? You feel--

S2: 03:50 Yeah.

S1: 03:51 --that you're able to match all your appointments--

S2: 03:53 Oh, yeah.

S1: 03:53 --to your schedule. What kind of recommendations on eye care do you get from the doctor? Like, what do they tell you about these are the things you should be doing?

S2: 04:04 I just-- I couldn't figure out what was going on right now in my eye. It's got inflammation stuff in it.

S1: 04:10 Mm-hmm.

S2: 04:10 And, uh--

S3: 04:11 They give you eye drops.

S2: 04:12 --they call me in some more eye drops.

S1: 04:14 Mm-hmm. Okay. Um, any challenges you say you'd face in receiving eye care?

S2: 04:20 Oh, yeah.

S1: 04:21 What are those challenges, you would say?

S2: 04:24 Working, getting back to work, getting back to driving.

S1: 04:27 Mm-hmm.

S2: 04:27 Living my life.

S1: 04:28 Mm-hmm. Um, and those-- like, your eye problems make it difficult to do the things.

S2: 04:32 Yep. Oh, yeah.

S1: 04:33 How about particularly with trying to fix those eye problems, like trying to get care for that? Any difficulties with getting care? Because you mentioned you weren't very happy with your laser surgery and things.

S2: 04:42 Right.

S1: 04:42 Um, could you elaborate on that? Does that--

S2: 04:44 Oh, yeah. If I can get somebody else to do a better job, I'd take it.

S1: 04:48 Okay. So it just didn't go well for you?

S3: 04:50 Well, and closer to home.

S2: 04:50 Yeah.

S1: 04:51 Closer to home.

S2: 04:51 Yeah.

S1: 04:52 Distance is a problem. How far are you--

S2: 04:54 Yeah. If I got to get somebody to drive.

S3: 04:55 We live about 45 minutes, almost an hour or so away.

S1: 04:57 You guys live an hour away.

S2: 04:59 Yeah.

S1: 05:00 Um, any suggestions for improving your eye care experience?

S2: 05:05 No.

S3: 05:05 No. Just tell them to get the eyesight back.

S1: 05:08 What, what did they say w-- um, when you told them that after the laser, you're having these issues? What did they say about that?

S2: 05:13 They said that, uh, they don't understand what's going on.

S3: 05:17 Yeah. They never knew the--

S1: 05:18 They don't have answers?

S3: 05:18 --laser did--

S2: 05:18 No.

S3: 05:19 --something like that before. And--

S1: 05:21 Okay.

S3: 05:22 The eye-- both eyes are inflamed.

S1: 05:25 Uh-huh.

S3: 05:27 And the one's red, which I don't think it should have been, he said the way he talked.

S1: 05:31 Okay.

S3: 05:31 That's why he called him more eye drops and steroid drop and all that.

S1: 05:35 Okay. So not much answers yet.

S3: 05:37 No.

S1: 05:37 And you're in discom--

S3: 05:38 That's why he's got to come back.

S1: 05:39 Yeah. And you're still in discomfort.

S2: 05:40 I got to get my eyesight back. I got a camper in the mountains that I enjoy going up, spending the weekend up there--

S1: 05:45 Mm-hmm.

S2: 05:45 --fishing, hunting.

S1: 05:47 Got it. And what kinds of ways do you take care of your eyes? Like, do you wear sunglasses to protect them?

S2: 05:52 Outside, yep.

S1: 05:53 And any supplements that you take, like fish oil, vitamin C, or E?

S2: 05:58 Not yet.

S3: 05:58 He's takes, um, um, multivitamin.

S1: 06:00 You take a multivitamin.

S3: 06:01 A multivitamin.

S1: 06:02 Uh, zinc? Do you take that?

S2: 06:03 No. Uh, what is it I take?

S3: 06:06 I don't know if it has, uh, zinc in it.

S1: 06:09 Uh, zinc.

S3: 06:10 Centrum Silver.

S1: 06:11 Got it. Are you taking any medications for your eyes?

S2: 06:18 Just the eye drops.

S3: 06:19 Just the eye drops.

S1: 06:20 Do you know what the eye drops are?

S2: 06:21 [attempts to say a medication name].

S1: 06:22 That's okay if you don't.

S3: 06:23 I know them by the I--

S2: 06:25 The color.

S3: 06:26 --the lid and the color.

S1: 06:27 Okay. That's okay.

S3: 06:28 I don't know the name of it.

S1: 06:28 I can look it up if needed. Do you ever give your eyes a rest when working on the computer or watching TV for a long time?

S2: 06:35 I don't work on the computer.

S1: 06:36 Oh, what about watching TV for a long time?

S2: 06:38 Oh, yeah. I sometimes go to sleep.

S3: 06:39 He-he'll go to sleep, yeah.

S1: 06:40 And how long would you say you're able to watch before your eyes get tired and you need to give them a rest?

S2: 06:45 It all depends. It's like a rainy day, it might be an hour. Me and my dog go to sleep. We go to the garage. We get up and sleep for a couple of hours.

S1: 06:53 Are you currently using any other eyedrops for your eyes, like artificial tears or anything like that?

S2: 06:56 No. I was, but it wasn't helping.

S1: 06:59 Okay. So just the prescription that--

S2: 07:00 Yeah.

S1: 07:00 --they've been giving you. Um, what has your eye-- what has your eye doctor or your diabetes doctor told you about the risk of vision loss or blindness from diabetes?

S2: 07:10 They said you could go blind.

S1: 07:12 That's all they've said?

S2: 07:13 That's pretty much it.

S1: 07:14 Um, do you know how and why or they just told you?

S2: 07:18 No, I guess from the way he talks. Retina.

S3: 07:23 Retina.

S1: 07:23 Retina. Okay.

S2: 07:24 I guess from the retina.

S1: 07:26 And how comfortable are you to talk to your d-- or sorry. How comfortable are you to talk about your diabetes to your eye doctor?

S2: 07:34 I'm all right with it. Because I--

S1: 07:36 What was that?

S2: 07:36 I'm all right because I've asked him a few questions.

S1: 07:38 You've asked him a few. Can you give an example of a concern you expressed with your eye doctor? What's something you brought up?

S2: 07:44 Yeah. I asked him how come the pressure is down to two.

S1: 07:47 Okay.

S3: 07:47 They didn't even know.

S2: 07:48 He said, "I don't-- I don't understand it."

S1: 07:50 Okay. And the time when you felt that you weren't able to express a concern?

S3: 07:55 No.

S2: 07:56 No.

S1: 07:56 No? Okay. Can you give an example of a question you typically ask your eye doctor or your diabetes doctor? A question that you kind of bring up frequently? Anything about, like, "Could I do something differently? Could I do dif--"

S3: 08:09 No. He's never asked them anything.

S1: 08:11 Never really asked questions?

S3: 08:13 Mm-mm.

S2: 08:13 No, I just listened in about--

S1: 08:14 Okay.

S2: 08:15 --eye drops and different things.

S3: 08:16 And what he's told to do.

S1: 08:18 Do you ever tell them what's good for you, like advocating for yourself of, like, "This would help me out. This would be better for me," anything like that?

S2: 08:24 I don't know anything about it.

S1: 08:25 Okay. Sounds good. If you had to tell your doctors what to do to provide care that's best for you, what would you tell them? What would help you out?

S2: 08:34 Get my eyes fixed.

S1: 08:36 Got it.

S3: 08:37 [background talk].

S1: 08:39 Sure. Yeah. Um, and how serious do you think diabetes can cause vision loss for you?

S2: 08:46 It's pretty serious.

S1: 08:47 Pretty serious?

S2: 08:48 Yep.

S1: 08:48 Who told you? Like, why do you think it's pretty serious? Who told you that?

S2: 08:51 My primary doctor--

S1: 08:53 Oh, your--

S2: 08:53 --and my sugar doc-- or eye doctor.

S1: 08:56 Uh-huh. And they've told you it's a serious problem.

S2: 08:58 Oh, yeah.

S1: 08:59 And how likely are you to lose your eyesight either partially or fully because of your diabetes?

S2: 09:05 I can't say anything about it because I really don't know.

S1: 09:09 You don't know. Okay. And, um, I have to ask again, just because continuity, but how would you describe your current vision right now? You mentioned blurry. Any other--

S2: 09:17 It's blurry.

S1: 09:17 --things to describe it?

S2: 09:20 It hurts a little bit.

S1: 09:21 It hurts, too?

S2: 09:22 My eyeball hurts a little bit.

S1: 09:23 It hurts. Is that both eyes?

S2: 09:24 No, just my left eye. One they done in the laser on.

S1: 09:27 Um, and those are the changes you've noticed recently, right?

S2: 09:31 In the last-- well, it'll be two weeks tomorrow.

S1: 09:34 Any changes over the last year at all before the surgery?

S2: 09:38 I mean, it was-- it was getting a little blurry, but I could still see to drive, you know--

S1: 09:42 Okay.

S2: 09:42 --read my texts--

S1: 09:44 Okay.

S2: 09:45 --read tape measure. You know what I'm saying?

S1: 09:47 Yeah.

S2: 09:47 It's a little blurry. Not like it has been for the last two weeks.

S1: 09:51 Okay. And then, uh, let me know if you've been diagnosed with the following. Cataracts?

S2: 09:55 Yeah. I had them taken off.

S1: 09:57 Glauco-glaucoma?

S2: 09:58 Yep. I got that.

S1: 10:00 Age-related eyesight decline?

S2: 10:01 Now, what's that?

S1: 10:02 Uh, just, like, having trouble seeing things because of your age?

S2: 10:05 Yeah.

S1: 10:06 Um, dry eye?

S2: 10:08 I'd say I probably do.

S1: 10:09 Yeah. And then anyone in your family with glaucoma?

S2: 10:13 As far as I know, no.

S1: 10:15 Uh, diabetes?

S2: 10:16 My mom, she's not here. My sister, she's got it.

S1: 10:19 And--

S2: 10:20 A couple of my sisters had it.

S1: 10:21 Okay. Age-related eyesight decline. Again, anyone in your family?

S2: 10:25 What's that?

S1: 10:25 Anyone in your family have age-related eyesight issues? Just with age, needing to wear glasses and things.

S2: 10:30 No. I got a brother-- couple of brothers, they wear glasses.

S1: 10:33 With age?

S2: 10:34 They're up in their 70s.

S1: 10:35 Okay. Macular degeneration?

S2: 10:38 What's that?

S1: 10:39 Um, it's a particular condition with that-- where it, uh, affects a part of your retina called your macula.

S2: 10:46 As far as I know, no.

S1: 10:46 You don't know? Okay. And then how would you describe your overall experience of being diagnosed with the eye conditions you have? What has that been like?

S2: 10:56 Right now--

S1: 10:57 Mm-hmm.

S2: 10:58 --not too happy.

S1: 10:59 Could you elaborate on not too happy? Like, you did the surgery, and you said you're not able to see. Is that--

S2: 11:04 Right.

S1: 11:04 And that's been a huge discomfort?

S2: 11:06 Yeah. For the last two weeks.

S1: 11:08 Mm-hmm. Um, how about the experience with coming for follow-up appointments or going to the eye doctor for, like, your treatment? What is that--

S2: 11:16 Yeah. I've been going to all of them.

S1: 11:18 And what's that experience been like with your follow-ups and your treatment plan?

S2: 11:23 Fair.

S1: 11:24 Fair?

S2: 11:25 Yeah.

S1: 11:25 What could-- what, what makes, um-- could you-- why would you say fair? Like, what makes it not good?

S2: 11:36 Well, like I said, two weeks ago they'd done the--

S1: 11:38 It's just with the procedures?

S2: 11:40 Right.

S1: 11:40 Okay. Um, what keeps you-- what helps you keep up with using regular healthcare services with-- for your eyes? Um, what kinds of resources? Like, is MyChart helpful,

or is there anything that helps you keep being able to come here and your follow-ups and your treatment and everything?

- S2: 11:57 Just trying to save my eyes.
- S1: 11:59 That motivates you?
- S2: 12:00 Yeah.
- S1: 12:00 Any resources at all, like transportation, or anything at all that's like, "Oh, this is helpful for me to, like, keep doing this"?
- S2: 12:07 Yeah. Like I said, I got a friend that drives me when I need to--
- S1: 12:09 Drives.
- S2: 12:10 --come through down here.
- S1: 12:10 Okay. That's helpful. Anything that's discouraging you from using healthcare services?
- S2: 12:15 Not yet.
- S1: 12:16 Not yet. Even this bad experience hasn't discouraged you.
- S2: 12:18 Not yet.
- S1: 12:19 Not yet. Okay. Um, can you share a time with me you had a positive experience with using a service that, you know, formed your attitude about seeking care? So it formed-- it made you like, "Okay. I'm gonna keep doing this. I'm gonna keep coming back because this has been a good experience."
- S2: 12:32 That's what I just told him. I was like, "I want to get my eyes straightened back up."
- S1: 12:35 Okay. And was his response something that helped you? Was like, "I'm gonna keep coming"?
- S2: 12:40 Yep.
- S1: 12:41 What did he tell you?
- S2: 12:42 He just said, "Well, me too. Hopefully, it clears up now."
- S1: 12:47 Okay. He told you hopefully it will clear up. Any negative experience that, you know, formed the-- an attitude?
- S2: 12:53 No. No.
- S1: 12:54 Okay. Um, any suggestions of how we can do better to help patients have a better experience with using their diabetes and eye care?
- S2: 13:02 No, just see their doctors.
- S1: 13:06 See their doctors. Would you feel like it'd be helpful if you-- we told you more and you knew more about your condition and things? Do you feel like there's not enough, um, information being given to you?
- S2: 13:16 Probably.
- S1: 13:17 Mm-hmm. Um, what kinds of information would you prefer, like you had that would help you maybe manage things better?

S2: 13:23 Well, like I said, we kind of discussed that in there just a little bit ago about why my pressure is low. He said, "I don't know. I don't understand it."

S1: 13:30 Okay.

S2: 13:31 Yeah. Maybe look into that or--

S1: 13:33 Mm-hmm.

S2: 13:34 You know, they said the laser didn't have nothing to do with my--

S1: 13:37 Mm-hmm.

S2: 13:38 Hurting my eye and stuff, but it's been hurting ever since.

S1: 13:40 Okay.

S2: 13:41 I don't know.

S1: 13:41 Got it. And do you have someone to help you with your daily diabetes care?

S2: 13:45 Yeah. My wife.

S1: 13:47 In what ways does she help you manage your dia--?

S2: 13:48 She checks my sugars.

S1: 13:49 She checks your sugar?

S2: 13:50 Make sure I take my pills.

S1: 13:52 What about with your diet?

S2: 13:54 We just eat what we want.

S1: 13:55 Eat what you want. Okay.

S3: 13:56 I fix him what he wants.

S1: 13:59 Um, have you ever participated in a diabetes education class at all?

S2: 14:02 No.

S1: 14:03 Never?

S2: 14:04 No.

S1: 14:04 Okay. Is that something you were ever interested in in participating that would help you, um, to help you manage your diabetes?

S2: 14:10 Well, if it'd help, yeah, I'd try it.

S1: 14:12 You'd try it?

S2: 14:12 Yeah.

S1: 14:13 But no one's ever mentioned it or--

S2: 14:14 No.

S1: 14:14 --offered it? Um, and do you see a specific endocrinologist for your diabetes care, or do you just see a primary doc?

S2: 14:20 Just primary doc.

S1: 14:20 Just primary.

S2: 14:21 Yeah.

S1: 14:21 Okay. Um, do you have people to share your worries and fears about your diabetes and eyesight?

S2: 14:27 My wife. I guess she does.

S1: 14:29 Um, and when you share them, do you feel that they understand you and what you need to do to get better?

S2: 14:33 I hope she does.

S1: 14:36 When you get sick, do you have someone to help you with your daily chores, food, medications, all of that when you get sick? Your wife?

S2: 14:43 Yep.

S1: 14:44 Um, is there someone you call otherwise to ask for advice about handling health and eye problems other than your doctors?

S2: 14:50 No.

S1: 14:51 No family or friends that you call for advice.

S2: 14:52 Nope.

S1: 14:53 Um, how much does your eyesight currently limit your ability and the things you want to be able to do?

S2: 15:00 Why do you mean there?

S1: 15:01 Like, whatever you want to be able to do, what amount of time do you feel like, "I can't do this because I can't see"?

S3: 15:06 [laughs] none right now.

S2: 15:08 Yeah.

S1: 15:09 Nothing?

S2: 15:09 No.

S1: 15:10 And you're not able to do any of the activities you want to do?

S2: 15:12 No.

S1: 15:13 Um, and how frustrating is that for you?

S3: 15:15 Oh, it's frustrating for him.

S1: 15:17 How frustrating?

S2: 15:17 Yeah.

S1: 15:18 Yeah.

S2: 15:18 Yeah, yeah.

S1: 15:18 Incredibly frustrating. Like, you're not able to do your daily activities around the house?

S2: 15:22 No.

S1: 15:23 Your hobbies?

S2: 15:23 I'm missing my hobbies.

S3: 15:25 Fishing's his hobby.

S1: 15:26 You like to fish?

S2: 15:27 And camp.

S3: 15:27 And camping. He can't drive to the campsite.

S1: 15:29 You can't drive. Got it. And what were your expectations for your eye care visit today?

S2: 15:37 Fair.

S1: 15:37 What did you want to hear from them? Or what did you--

S2: 15:40 I wanted-- I wanted them to say, you know, your sight's going to come back tomorrow or something.

S1: 15:44 And what did they-- and were those expectations met, I guess?

S2: 15:47 He said, uh, "We're working on it," or something like that.

S1: 15:50 We'll work on it?

S2: 15:51 Yeah.

S3: 15:52 Yeah. Called him in more medicine.

S1: 15:56 Is there anything else that you feel is, like, important for us to know about diabetes-related eye problems, visual loss? Anything you want to share at all?

S2: 16:02 Tell people they better--

S3: 16:03 Take care of their health.

S2: 16:03 --take care of their eyes.

S1: 16:04 Take care of their eyes?

S2: 16:05 Yeah. They better go once a year and get them checked.

S3: 16:07 And take care of their health so they don't get diabetes.

S1: 16:10 Were you getting your eyes checked once a year before?

S2: 16:12 No.

S3: 16:12 No.

S1: 16:13 You weren't getting them checked?

S3: 16:13 No.

S1: 16:14 Um, and what do you think prevented you from get-getting them checked before every year?

S2: 16:19 Well, just young and dumb. Didn't do it.

S1: 16:23 Were you, um, told by your doctors you should be doing them?

S2: 16:25 No. I--

S3: 16:25 He never went to the doctor.

S2: 16:27 I didn't get started on doctors until I come down here in '21 when I had my knee cut open. I had infection. I laid down here 21 days.

S1: 16:33 So before that, you didn't know that you--

S2: 16:35 That's when they found out I had diabetes.

S3: 16:38 You didn't go to the doctor.

S1: 16:38 Oh, okay. Is--

S3: 16:40 Because he didn't have, uh, good insurance and stuff.

S2: 16:41 Yeah.

S1: 16:42 Insurance was a barrier.

S2: 16:43 Oh, yeah.

S3: 16:43 Yeah.

S1: 16:44 Um, do you have doctors nearby you? Like, where you guys-- you guys mentioned you come from far to get here--

S3: 16:49 Yeah.

S1: 16:49 --but do you have doctors--

S2: 16:49 Yeah. I've got my primary care doctor.

S3: 16:51 Primary doctor.

S1: 16:52 Your primary care-- okay.

S2: 16:53 He's right there at Bridgeport.

S1: 16:54 And now, what has changed-- after these experiences, you feel that-- what has changed in your perspective about getting healthcare now you feel that, um, it's important to keep up with it and things like that?

S2: 17:06 You better keep up with it.

S1: 17:07 Mm-hmm.

S2: 17:07 Like I said, I'm not planning on going blind. That's what I told her. That's why I jumped on her the other day--

S1: 17:12 Mm-hmm.

S2: 17:12 --about getting her glasses.

S1: 17:14 Got it. Um, thank you so much for sharing that. I really appreciate it.